

# GILLETTE GENERATORS, INC.

## GENERATOR LIMITED WARRANTY POLICY

GILLETTE GENERATORS, INC. will replace or repair (our option) for the original purchaser, any part or parts of the generator, free of charge, which are found upon examination by our factory or repair point designated by factory, to be defective in material or workmanship, or both, so as to result in the loss of normal use. This is the exclusive remedy.

This limited warranty is effective for the model series and time periods subject to the conditions provided in this policy.

GEN-SETS AND KITS	WITHIN CONTINENTAL USA	OUTSIDE CONTINENTAL USA
Gen-Pro Series, 2-Pole	2 years	1 year
Gen-Pro Series, 4-Pole	1 year	1 year
Power-Pro Series	1 year	1 year
Power-Pro Economy Series	90 Days	90 Days
Sentry-Pro Series	1 Year	1 Year
K2 Series(O.E.M.) BDN Series (O.E.M.)	30 days after initial use on O.E.M.'s designed equipment.*	No warranty beyond original testing by O.E.M. *

\*O.E.M. is responsible for proper installation, connections and final test performance.

**LIMITATION OF LIABILITY:** To the extent allowable under applicable law, Gillette's liability for consequential and incidental damages is expressly disclaimed. Gillette's liability in all events is limited to and shall not exceed the purchase price paid.

**WARRANTY DISCLAIMER:** Gillette has made a diligent effort to illustrate and describe the products in this literature accurately. However, such illustrations and descriptions are for the sole purpose of identification and do not express or imply a warranty that the products are merchantable, or fit a particular purpose, or that the products will necessarily conform to the illustrations or descriptions. Except as provided below, no warranty or affirmation of fact, expressed or implied, other than as stated in "Limited Warranty" above, is made or authorized by Gillette.

**PRODUCT SUITABILITY:** Many states and localities have codes and regulations governing sales, construction, installation, and/or use of products for certain purposes, which may vary from those in neighboring areas. While Gillette attempts to ensure that its products comply with such codes, it cannot guarantee compliance, and cannot be responsible for how the product is installed or used. Before purchase and use of a product, please review the product application, National and Local codes and regulations, and be sure that the product, installation, and intended use will comply with them. Certain aspects of disclaimers are not applicable to consumer products: e.g., (a) Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you; (b) Some states do not allow limitations on how long an implied warranty lasts, consequently, the above limitation may not apply to you; (c) By law, during the period of this "Limited Warranty", any implied warranties of merchantability or fitness for a particular purpose application to consumer products, purchased by consumer, may not be excluded or otherwise disclaimed.

**PROMPT DISPOSITION:** Gillette will make good faith effort for prompt correction or other adjustments with respect to any Gillette product which proves to be defective within limited warranty. This warranty does not apply to items not of Gillette manufacture such as engines or associated components that are purchased by Gillette products. Those associated parts are covered by their own individual written limited warranty policy and are enclosed with the product. All warranty claims must be brought to the attention of Gillette before repairs or replacements are made. All replacement parts must be of Gillette original factory parts. Title and risk of loss, pass to buyer on delivery of Gillette product to the common carrier. If product was damaged in transit to you, file claim with common carrier immediately. No person, Agent, Distributor or Dealer is authorized to give any warranties on behalf of the Manufacturer or assume for the manufacturer any other liability in connection with Gillette products unless made in writing and signed by an officer of Gillette Generators, Inc. This is a complete "Limited Warranty" of Gillette Generators, Inc. and is in lieu of all other warranties, written, verbal or implied.

### GILLETTE GENERATORS, INC. EXTENDED GENERATOR LIMITED WARRANTY POLICY FOR GEN-PRO (GPN) SERIES GASOLINE ENGINE DRIVEN GENERATING SETS ONLY

For Two Years from date of purchase, Gillette Generators, Inc. will replace or rewind (our option) for the original purchaser, free of charge, the GEN-PRO (GPN) series gasoline engine driven generator field assembly (which consists of the rotor field winding (including rectifiers) and/or the stator field winding) which upon examination by our factory or repair point designated by factory, is found to be defective in material or workmanship or both, so as to result in the loss of normal use. This is the exclusive remedy which does not include labor for parts replacement and is in addition to and an extension of the "Gillette Generators, Inc. Generator Warranty Policy".

## **GILLETTE LIMITED WARRANTY EXPLANATION**

To avoid misunderstandings which might occur between generator owners and authorized Gillette service stations, we are listing causes of generator failures, where repair or replacement is not covered by Gillette limited warranty.

### **NORMAL WEAR**

The Gillette limited warranty will not cover repair where normal use has exhausted the life of a part. Generators, like other mechanical/electrical devices, need periodic parts replacement and service to perform well. It should be remembered that the service life of any generator is dependent on the care it receives and the conditions under which it has to operate. Some environments, such as temporary construction sites, insulation blowing areas, ocean salt sprays, etc. will cause dusty, dirty and chemical conditions which can cause what appears to be premature wear. Such wear, when caused by dirt, dust or other abrasive material, which has entered the generator, is not covered by the Warranty. The engine which powers the generator is not of Gillette manufacture. It is warranted by the engine manufacturer. Following are listings of the more common problems that are not covered by Warranty.

### **ABUSE, NEGLIGENCE, OR CHEMICAL REACTION**

1. Damage of generator due to broken engine crank shaft.
2. Damage or wear due to improper belt tension, misaligned belts, etc. This will break generator shaft, wear out drive bearing or wear out bearing housing prematurely.
3. Damage caused by overspeeding, underspeeding or overheating. If the set is operated in a confined area such as sound proof box or if the engine speed is changed, it may result in damage to internal parts of generator.
4. Damage or wear caused by dirt, water, abrasive materials, which enter the generator.
5. Broken parts, which result from excessive vibration caused by loose engine mounting, rotor unbalance, overspeeding.
6. Repair or adjustment of associated parts or assemblies which are added to the generator such as remote control engine chokes, LP or Natural Gas carburetors or regulators, oil saver devices, ammeters, voltmeters, starting batteries, transfer switches, etc. are not covered by our Warranty. These parts are covered by the individual manufacturers warranty but we will assist in the administration of these Warranty claims.
7. Chemical reaction damage such as ocean salt spray, water submersed sets, etc.
8. Damage due to long periods of non-use. The slip rings will develop an oxide coating which tends to insulate itself from the brushes. Also, brushes may corrode and stick in the brush holders.
9. Normal wear of brushes, ball bearings are not covered by Warranty.
10. Only original Gillette parts may be used in repairs. Using substitute parts will void Warranty. Warranty will also be void if repairs are made without Gillette Authorization.

This is only a partial listing of problems which may occur that is not considered a Warranty repair, and is not intended to be a full and completed listing. Gillette Limited Warranty covers only defective material and/or defective workmanship. If Warranty service is needed, contact your nearest authorized service center or the factory for prompt attention, the repair station will have to know the generator model, wattage, serial number and nature of complaint. If you differ with the decision of a service station on a Warranty claim, ask them to submit all supporting facts to the factory for review. The factory will be final judge in determining all Limited Warranty claims.

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